

As a valued plan member, we are reaching out to inform you that the current MHCSI - Managed Health Care Services Inc. claims adjudication platform will be replaced with an external adjudication service solution in the Fall of 2022. We are excited to partner with ClaimSecure to bring you an enhanced member experience.

As part of the transition to ClaimSecure, ***MHCSI Benefit and Lawtons Partner Discount Cards will move to virtual cards available on the ClaimSecure Member app and website.*** More details on the features of the app and website will be communicated in the coming months.

Members are required to update their MHCSI member profile including an email address, by July 31, 2022. Updating your MHCSI member profile takes a few minutes and will avoid any disruption to the administration of your MHCSI Benefit and Lawtons Drugs Partner Discount program. Failure to update your MHCSI member profile will impact delivery of these program benefits after the move to ClaimSecure.

Please complete the below steps by July 31, 2022.

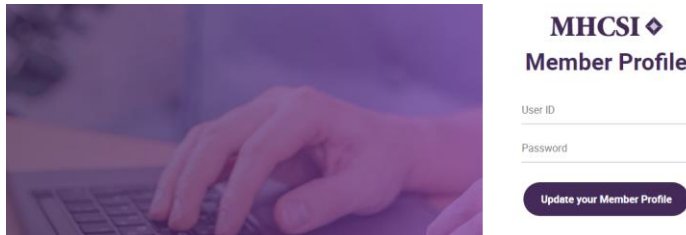
STEP 1:

On your desktop or mobile device, go to: <https://mhcsi.ca/memberprofile>

STEP 2:

Log in with the below User ID and Password, please note these are case sensitive:

- User ID: **MYPROFILE**
- Password: **MHCSI2022**
- Click: **[Update your Member Profile]**



STEP 3:

Please continue to follow the prompts and instructions on the screen to update the information in your Member Profile. If you have any questions during the process, contact an MHCSI representative for assistance by emailing mhcsi.groupadmin@mhcsi.ca or by calling **1-888-686-6427**.

Sincerely,

Your MHCSI – Managed Health Care Services Inc. Team
www.mhcsibenefits.ca