

As a valued plan member, we are reaching out to inform you that the current MHCSI - Managed Health Care Services Inc. claims adjudication platform will be replaced with an external adjudication service solution in the Fall of 2022. We are excited to partner with ClaimSecure to bring you an enhanced member experience.

As part of the transition to ClaimSecure, MHCSI Benefit and Lawtons Partner Discount Cards will move to virtual cards available on the ClaimSecure Member App. More details on the features of the App will be communicated in the coming months.

To avoid any disruption to the administration of your MHCSI Benefit and Lawtons Drugs Partner Discount program, a complete Member Profile including a mandatory e-mail address is required. We are advising members to update their member profile as soon as possible following the steps below.

If you have already updated your MHCSI Member Profile, there is no further action required at this time. If you have not yet taken the time to update your MHCSI Member Profile, please complete the below steps by Tuesday, May 31, 2022.

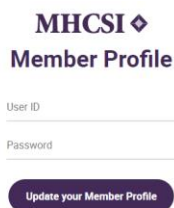
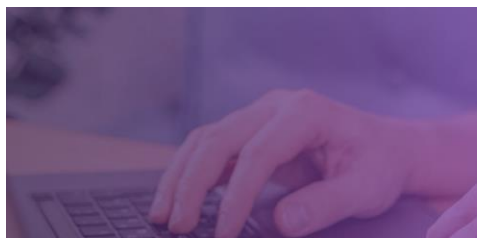
STEP 1:

On your desktop or mobile device, go to: <https://mhcsi.ca/memberprofile>

STEP 2:

Log in with the below User ID and Password, please note these are case sensitive:

- User ID: **MYPROFILE**
- Password: **MHCSI2022**
- Click: **[Update your Member Profile]**



STEP 3:

Please continue to follow the prompts and instructions on the screen to update the information in your Member Profile. If you have any questions during the process, contact an MHCSI representative for assistance by emailing mhcsi.groupadmin@mhcsi.ca or by calling **1-888-686-6427**.

Sincerely,

Krista Williams (she/her) | Manager Client Services